



**James River Insurance Company and its Subsidiaries**

6641 West Broad Street, Suite 300  
Richmond, VA 23230

**Medical Clinic & Outpatient Rehabilitation Application – Claims Made Professional**

**ALLIED HEALTHCARE Division**  
Email to [AH@jamesriverins.com](mailto:AH@jamesriverins.com) or,  
Fax to 804-420-1054

**APPLICANT'S INSTRUCTIONS:**

1. Answer all questions completely. Please attach extra sheets as required. Incomplete or illegible applications may be discarded.
2. Application must be signed and dated by the owner, partner, or officer not earlier than 45 days before the proposed effective date of coverage.
3. Please read the statements at the end of this application carefully. Thank you!

**MEDICAL CLINIC AND OUTPATIENT REHABILITATION APPLICATION**

1. Applicant's Facilities Name: \_\_\_\_\_

2. Mailing Address: \_\_\_\_\_  
Street City County State Zip

3. Primary Location Address: \_\_\_\_\_  
Street City County State Zip

4. List all Locations where Applicant is registered and licensed to operate:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

(Attach Additional Pages as needed)

5. Applicant is a:  Sole Proprietorship  LLC  
 Corporation  Joint Venture  
 Partnership  Other (please explain) \_\_\_\_\_

6. Applicant is:  For Profit  Not for Profit 7) Number of years in operation: \_\_\_\_\_

8. Days/Hours of operation: \_\_\_\_\_ 9) Business Website: \_\_\_\_\_

10. Description of Operations : \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. List all accreditations and include copy of report:

- AAUCM  UCAOA  
 JCAHO  Other (please explain) \_\_\_\_\_  
 AAAHC

12. Revenue (Applicant's Gross Revenue)  
Last 12 Months \$ \_\_\_\_\_  
Next 12 Months \$ \_\_\_\_\_

13. Outpatient Visits:

	Number of Outpatient Visits (OPVs)		
	Prior Year 20__	Current 20__	Projected 12 Months
General Practice/Family Medicine – to include after hours non-emergent visits – No Surgery			
Gynecological including office gynecology			
Obstetrics including prenatal care (answer question 13)			
Urgent/Emergency Care			
Optometry			
Dialysis			
Psychiatric/Mental Health			
Crisis Stabilization			
Holistic			
Dental			
Lithotripsy			
Family Planning			
Substance Abuse – skilled medicine (detox)			
Substance Abuse – therapy			
Brain or spinal injury rehabilitation			
Cardiac Rehabilitation			
Physical/occupational rehabilitation – skilled medicine			
Physical/occupational rehabilitation – therapy			
Other:			
Other:			
TOTAL:			

14. With regard to obstetrics please advise to the extent of care rendered to patients. Please check all that apply. (Skip this question if no obstetrical care is rendered.)

- Prenatal Care - 1<sup>st</sup> Trimester  
 Prenatal Care - 2<sup>nd</sup> Trimester  
 Prenatal Care - 3<sup>rd</sup> Trimester  
 Delivery
  At Hospital
  At Clinic

15. Does the applicant maintain any beds for overnight occupancy?  Yes  No

16. Are any of the following procedures performed at the clinic?

- a) Abortions  Yes  No If "Yes" please complete abortion supplement  
 b) Closed Reduction of Fractures  Yes  No If "Yes" please advise as to the number annually \_\_\_\_\_  
 c) Anti-aging or Esthetic procedures (including but not limited to Botox, Resyltane, or Laser Hair removal)  Yes  No If "YES" please complete Medical Spa supplement  
 d) Bariatric Medicine  Yes  No If "Yes" please complete Bariatric supplement  
 e) Methadone Maintenance / Treatment  Yes  No If "Yes" please complete Methadone Supplement  
 f) Electroconvulsive therapy (ECT)  Yes  No If "Yes" please advise as to the number of annual treatments\_\_\_\_\_. Any treatment of

minors with ECT?  Yes  No

g) Chemotherapy  Yes  No

h) Sterilization Procedures  Yes  No

(l) Any minor surgery other than incision of boils and superficial abscesses or suturing skin and superficial fascia? If yes please note all such procedures below unless otherwise addressed in items A-H above

Are any experimental procedures, clinical trials or off-label equipment or medications used at the clinic?  Yes  No

17. Is anesthesia administered at the facility? (check all that apply)

None

Local or topical anesthesia

Local or topical anesthesia and/or intravenous or parenteral sedation, regional anesthesia or other analgesia or anesthesia, without the use of: endotracheal or laryngeal mask intubation or inhalation general anesthesia (e.g., nitrous oxide)?

Other types of anesthesia, including any use of endotracheal or laryngeal mask intubation or inhalation general anesthesia (e.g., nitrous oxide)?

18. Is anesthesia provided by a contracted service or provider(s)? If a contracted service and/or provider provides anesthesia, are limits of 1M/3M required of the service/provider(s)?  Yes  No

19. Are all CRNAs supervised by anesthesiologists?

20. Does the clinic have any of the following on site services?

RADIOLOGY

- Ultrasound  Yes  No
- Computer Tomography  Yes  No
- Magnetic Resonance Imaging  Yes  No
- Nuclear Medicine  Yes  No
- X-ray  Yes  No

PHARMACY

- Including Compounding  Yes  No
- **Not** Including Compounding  Yes  No

LAB

Are any of the above services offered on a stand alone basis to non-clinic patients?  Yes  No

21. Do all locations have written procedures for the following
- a. Patient Intake, including verification of contact information?  Yes  No
  - b. Informed consent to treatment, including risks associated with refusal?  Yes  No
  - c. Treatment of chest pain and respiratory ailments?  Yes  No
  - d. Patients receiving written, individualized discharge instructions which detail emergency care procedures?  Yes  No
  - e. Follow up policies that address the following:
    - i. criteria for when follow-up is required of patient  Yes  No
    - ii. specific time-frames  Yes  No
    - iii. documentation  Yes  No
    - iv. tickler system  Yes  No

**PROFESSIONAL STAFF**

	# of Employees	# of Independent Contractors	# of Volunteers	Is Coverage Desired?	Are they insured elsewhere? If yes at what limits?
Physicians: No surgery (other than incision of boils, suturing of skin)*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Physicians: Minor surgery *				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Anesthesiologists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Obstetrics-Gynecologists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Ophthalmologists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Urologists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Dentists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Chiropractors*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Nurse Anesthetists (CRNA)*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Nurse Practitioners*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____

	# of Employees	# of Independent Contractors	# of Volunteers	Is Coverage Desired?	Are they insured elsewhere? If yes at what limits?
Optometrists				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Pharmacists				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Physician Assistants*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Podiatrists*				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Psychologists				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
RNs/LPNs/LVNs				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Social Workers				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____
Other(describe): _____				<input type="checkbox"/> Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No _____

**\* If coverage is desired a supplemental application must be submitted and an additional charge will be applied**

22. Are all of the above individuals licensed in accordance with applicable state and federal regulation? If No, please explain on page 6  Yes  No

23. Please Indicate all of the hiring/ screening procedures used for professionals and paraprofessionals who provide patient care services at your facility (check all that apply).

- Check of educational background, or residency program, when applicable
- Criminal Background Checks
- Check of previous employers
- Verify pending license suspensions or revocations, or pending disciplinary actions by other facilities
- Review/approval of requested privileges by the clinic's medical director and/or credentials committee?
- A formal process for assuring that physicians maintain matching or greater insurance limits as the facility?

**IV. CLAIMS AND HISTORY:**

24. Has the applicant or any of its employees ever: **(Please explain all "yes"**  Yes  No

**answers on page 8)**

- (a) Been the subject of disciplinary or investigatory proceedings or reprimand by a licensing, administrative, or governmental agency?
- (b) Been convicted for an act committed in violation of any law or ordinance?
- (c) Been evaluated or treated for alcoholism or drug addiction or mental or emotional illness?
- (d) Had any accreditation, professional license, or license to prescribe or dispense narcotics been denied, limited, refused, suspended, revoked, renewal refused or accepted only on special terms or has the Applicant or any of its employees voluntarily surrendered any professional license?

25. Has any claim or suit for malpractice or general liability ever been made against the Applicant or any person proposed for this insurance?  Yes  No  
**If "yes" how many? \_\_\_\_\_ (complete a supplemental form for each, page 8)**

26. Has any claim or suit for malpractice or general liability ever been made against the Applicant or any person proposed for this insurance that has not been reported to the Applicant's current or prior insurer? **If "yes" please explain on page 8**  Yes  No

27. Is the Applicant or any person proposed for this insurance aware of any act, error, omission, fact, circumstance, or records request from any attorney which may result in a malpractice or general liability claim or suit?  Yes  No  
**If "Yes" how many? \_\_\_\_\_ (complete a supplemental form for each, page 8)**

28. Has any prior professional liability or general liability company refused coverage for, or declined to accept a report of a medical incident, threat of a claim, letter of intent, adverse result notice or attorney contact?  Yes  No  
**If "yes" please explain on page 8.**

**V. PRIOR COVERAGE**

**PROFESSIONAL LIABILITY - Check Here if None**

Company	Each Claim Limit	Aggregate Limit	Policy Dates		Claims Made or Occurrence ?	Retroactive Date
			From	To		

**GENERAL LIABILITY - Check Here if None**

Company	Each Claim Limit	Aggregate Limit	Policy Dates		Claims Made or Occurrence ?	Retroactive Date
			From	To		


**VI. GENERAL LIABILITY** (Questions 29-33 only to be completed by the Applicant if applying for General Liability)

29. Complete the following for each of the Applicant's locations:

	Location 1	Location 2	Location 3	Location 4
Square Footage				
Year Built				
Year Remodeled				
Number of Stories				
Type of Construction (frame, brick, concrete)				
% of Building Occupied				
Other occupants? (Yes/No)				

30. Are all of the Applicant's locations equipped with:

- a. Complete Sprinkler System?  Yes  No
- b. At least two clearly marked exits on each floor?  Yes  No
- c. Self-closing fire doors on each floor?  Yes  No
- d. Automatic fire alarm system connected to a local fire department?  Yes  No
- e. Smoke detectors?  Yes  No
- f. Posted emergency evacuation procedures?  Yes  No
- g. Properly maintained fire extinguishers?  Yes  No

31. Does the Applicant have a written safety program in place? If yes, please provide a copy.  Yes  No

32. Do any of the Applicant's locations have any: (if Yes please explain below)

- a. Exposure to flammables, explosive, chemicals?  Yes  No
- b. Exposure to radioactive materials?  Yes  No

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## SUPPLEMENTAL CLAIM INFORMATION

**If reporting more than one claim, please photocopy this form, and complete a separate form for each claim. If space is insufficient to answer any question fully, please attach a separate sheet. All questions must be answered or marked not applicable (N/A).**

1. Patient's Name: \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

2. Date reported to insurance company: \_\_\_\_\_

3. Date of incident and your treatment: \_\_\_\_\_

4. Name of insurance company: \_\_\_\_\_

5. Allegations: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

6. What is the present condition of the patient? \_\_\_\_\_

\_\_\_\_\_

7. Did you in any way alter, embellish, delete, change, and/or destroy any records, medical or otherwise, or were allegations made that you did so, pertaining to this claim?  Yes  No

8. Status of claim (check applicable answer):

- Suit threatened, no action taken
- Suit filed but dropped by claimant
- Summary judgment in your favor

- Court outcome in your favor:
- Jury verdict
  - Directed verdict

- Unresolved/Open Claim:
- Awaiting mediation
  - Awaiting court action

- Suit settled out of court
  - a. Date claim paid: \_\_\_\_\_
  - b. Amount paid: \$ \_\_\_\_\_
  - c. Did you want to settle this claim?  Yes  No

- Court outcome in favor of plaintiff:
- Jury verdict
  - Directed verdict
- Amount of loss payment:  
\$ \_\_\_\_\_

Reserve Amount:  
\$ \_\_\_\_\_

9. Name and address of the attorney assigned to your case: \_\_\_\_\_

\_\_\_\_\_

10. To your knowledge, was any settlement paid by another party involved (your P.A., P.C., partners, employees, etc.)?  Yes  No

If yes, what was the amount of the settlement? \_\_\_\_\_

11. Explain in detail what action(s) you have taken to prevent recurrence of this type of claim: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Applicant's Signature \_\_\_\_\_ Date: \_\_\_\_\_

Name (Printed) \_\_\_\_\_

